

Packing Instructions

mac me an offer

Small Items (MacBooks, iOS devices, watches, etc.)

- Required: use one of the following methods for shipment
 - Purchase a custom shipping box from us by [clicking here](#)
 - Use a double-wall box and use at least two inches of cushion between the product(s) and the box
- Remove all account(s) from all product(s), including iCloud. [Click here](#) for instructions. We cannot accept products that are linked to an iCloud account.
- Include all original accessories. Most common: Apple-brand AC adapter and cable

Large Items (iMacs, Mac Pros, displays, etc.)

- Required: use one of the following methods for shipment
 - Purchase a custom shipping box from us by [clicking here](#)
 - Use the original Apple box and packing materials
- Remove all account(s) from all product(s), including iCloud. [Click here](#) for instructions. We cannot accept products that are linked to an iCloud account.
- Include all original accessories. Most common: Apple-brand keyboard, mouse/trackpad, and power cord

Important Information

- The final offer may differ from the estimate for reasons including: incorrect model selected, undisclosed defects, or any other issues.
- Mac me an offer is not liable for any shipping damage due to insufficient packaging.
- We only accept products with U.S. English keyboards.
- All products and accessories must be fully functional and in acceptable condition. Cords cannot be frayed or have exposed wiring.
- Do **NOT** send any other accessories unless you have received written confirmation that we will be purchasing them from you. This includes but is not limited to: cases, screen protectors, and SIM cards. These items are immediately discarded upon receipt at our facilities and we are unable to retrieve them if you choose to have your product returned.